

RETURN & EXCHANGE POLICY

GENERAL

UNWORN UNUSED items may be returned for a full refund within 15 days of purchase.

UNWORN UNUSED special order items* may be returned for STORE CREDIT ONLY within 15 days of purchase and subject to a 20% restocking fee.

ICE SKATES

UNWORN UNUSED SKATES may be returned for full refund within 15 days of purchase**

USED SKATES may be bought back by Westside Skate on an case-by-case basis at the store manager's discretion, for STORE CREDIT ONLY** and be subject to a 20% restocking fee.

CUSTOM ITEMS

There are NO RETURNS on customized or otherwise altered skates and equipment, or personalized jerseys
However, if you feel that an item is defective, we will happily assist you in correcting the issue.

Any and all returned items must be returned in their original packaging with tags attached and in resalable condition.

We do not accept returns or exchanges on closeout items, personalized hockey jerseys, sharpened skate blades, skating tights, special orders, undergarments and used products.

* Special Order items include any stock (non-customized) equipment or garment that is not regularly a part of WSS inventory.

** Service charges (thermal-fitting, sharpening, boot punching and/or stretching, and boot-to-blade alignment) are strictly NON-REFUNDABLE.

WESTSIDE SKATE & STICK, NY LLC